



What our customers are saying...



One of our biggest issues prior to using GLS was our ability to get work done because many of the carriers we work with have early cutoff times, but at the same time our business was growing. With GLS's later cutoff times, we're able to do more work in the same amount of time while executing on next day delivery for our customers.

Richard Sheets, Operations Manager | Animal Health International

Everything about your company is FABULOUS! I especially appreciate the detailed description of every delivery on my statements! Your competitor bills me in a lump sum for every shipment in a 1-week time period which makes my bookkeeping a nightmare. Thanks for making every customer feel like they are important.

Deborah Wigely, Owner | Gro-King Garden Sprayers

The Dimensional Weight changes implemented by the national carriers were a major deciding factor in switching whatever packages we could to GLS. Shipping empty water bottles is like shipping air and if we had a box with an actual weight of 11 pounds, we got billed for 35 or 40 pounds due to DIM measurements of the package. GLS helped us save our clients thousands of dollars in additional shipping fees.

Craig Weiss, V.P. of Sales & Marketing | Initial Impression

My overall experience has been excellent. GLS handles my packages with care and respect, and they get them to their destination in a timely manner. All for about 1/3 of the cost I was paying with my previous carrier. That is super important to me because my customers pay for the shipping. The few times I've had to reach out to customer service, I have been very satisfied with the outcome of the call.

Carol J Pasheilich, Owner/Partner | Tawanda Farms

Due to the unique operating hours of this industry, getting packages into customers' hands was a challenge. They're typically closed on Mondays which gave us just four days to get packages to our customers because Saturday service rates were too high. With GLS, we were able to ship out on Friday and still have packages arrive on Saturday. This was a life saver for our company and a huge competitive advantage for us.

Mike Seiser, CEO and Founder | Advanced Salon Concepts

The guaranteed 1 day transit time that GLS provides from Northern CA to Southern CA is a huge benefit when shipping wine, especially during the warm summer months. As a result, we can increase the number of packages we can safely ship within CA during the summer, which might otherwise have to be put on weather hold.

Dina Okada, Client Relations Manager | VinFillment

Parcel | Express | Freight

800-322-5555 www.gls-us.com

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When we started using GLS over two years ago, we were still a new business, yet opening our shipping account was a smooth and simple process. We were thrilled with the competitive rates for next-day Ground and Freight service. I particularly love the flexibility that GLS offers; I'm able to schedule a pickup later in the day and still have it delivered overnight. Aside from proving to be a cost-effective service for us, I can't say enough about the quality of customer service, from always being able to reach a live person when I call in, to our friendly and professional drivers. GLS truly makes us feel like a valued customer and I really appreciate that. For the great pricing and outstanding service that GLS offers, I don't know why anyone would use any other carrier!

Tracy Totten, Operations Manager | UnionPack



We have realized a 75% savings as a result of using GLS to ship our custom doors. It's a relief not to have to worry about an oversize fee with GLS. Our average door is relatively light weight and measures at about 81" so we are not held to paying any extra charges. We are also very pleased with the exceptional service levels that GLS provides and because they handle each package with care, we don't have any damage issues which makes our customers and us very happy.

Stephanie Gaughan, Shipping Manager | Coppa Woodworking



We are very pleased that we can rely on GLS to deliver our packages in a safe and timely manner. The staff is great and very helpful. Also, the driver that makes our pick-ups is very friendly and always willing to help.

Erick Gomez, Warehouse Manager | Intermountain Lock & Security Supply



GLS provides a valuable service to our small winery. The reliable overnight delivery is a huge benefit when shipping wine and the great pricing has allowed us to keep our pass-through shipping rate to customers lower than competitors. Maybe best of all, our driver Lisa has been an amazing help, along with GLS, to our business. She's very dependable arriving at the scheduled time, and always has a smile on her face. She's always patient, friendly, professional and courteous.

Doug Timewell, Winemaker & Grower | Toucan Wines



I had to reroute a package for a customer and called the GLS US customer service center. The representative had a very positive and helpful attitude that was just lovely. After the call, I found myself being uplifted just by that 3-minute conversation and the very good service we received. Thanks so much!

Judi Scherrer | Scherrer Winery



I love being able to drop off packages later (7p.m.) from San Diego, and still have my package arrive the next day in San Francisco, sometimes before noon. The costs are very affordable, and my customers also love the service.

Lucinda Hayes, Owner | Interior Fashions (2018)



I have been very satisfied overall and recommend GLS US any time I get the chance to do so. I have also never had any item broken or which didn't meet next-day delivery expectations. Their service is very prompt and efficient.

Linda Taibe Porter, Managing Member LLC | Cowboy Ike's Wine Jelly, LLC



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